



National Aeronautics and
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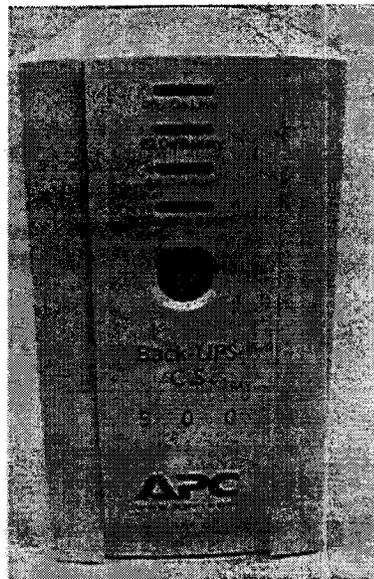
Langley Research Center Safety Alert

Date: January 27, 2003

TO: All Langley Employees
FROM: 429/Head, Safety and Facility Assurance Office, OSMA
SUBJECT: Recall of American Power Conversion Corporation Power Supply

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), American Power Conversion Corporation (APC), of West Kingston, R.I., is voluntarily recalling about 900,000 back-up power supply devices. These devices are primarily used to protect computers in case of a power failure. The power supply device can fail, causing the unit to overheat, which may pose a fire hazard to consumers.

The recalled devices include the Back-UPS CS350 and the Back-UPS CS 500 models. The model number can be found on the front of the unit, along with the words, "Back-UPS CS" and "APC." In addition, one of the following numbers shows up on the bar code label located on the bottom of the unit: BK350, BK500, BK500BLK. The recalled power supply devices also have one of the following serial numbers - AB0048 through AB0251, BB0104 through BB0251, and JB0125 through JB0251 - which can be found on the bottom of the unit. Units with an "R" at the end of the serial number within the above ranges are not part of this recall.



Retailers, computer and electrical distributors, and catalogs nationwide sold the power supply devices from November 2000 through December 2002.

Consumers should immediately stop using the power supply devices by turning off the power to all connected equipment, turning the Back-UPS CS off, and then unplugging it from the electrical outlet. To obtain a free replacement unit, consumers should contact the company at (866) APC-RELY (272-7359) between 9 a.m. and 5 p.m., Monday through Friday or log on to the company's website at <http://www.apc.com/rely/>.

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(This Safety Alert to be posted on Facility Bulletin Boards for a Minimum of 30 days.)